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Diane Ravenscroft
Ravenscroft Management Consulting
4 Carmichael Street, PMB 3240
Essex Junction VT 05452

Dear Diane,

I want to thank you for the excellent work you did during your consulting mission with our company.

The Tivoly Team really appreciated the freshness of your views, the soundness of your judgment and the quality of the advice you dispensed so liberally.

Many of your ideas and suggestions have been carefully considered and many have been implemented. Our team has gained a new focus and working together has become enjoyable.

At a more personal level, I really enjoyed the relationship we developed together. I hope that we will both manage to keep in touch, although we had to make this unfortunate decision to postpone the second step of your mission until the economy stabilizes. You brought a valuable perspective to my company's role and left me with the will to change and the strength to carry out this task.

Thank you again,

Philippe Bourg

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